



GHOUSIA COLLEGE OF ENGINEERING RAMANAGARAM – 562 159

Accredited by National Board of Accreditation, New Delhi

Affiliated to Visvesvaraya Technological University, Belgaum, Recognized by Government of Karnataka & A.I.C.T.,
New Delhi

Tel: 080-7271353

Fax: 080 7273474

Web: www.ghousiaedu.org

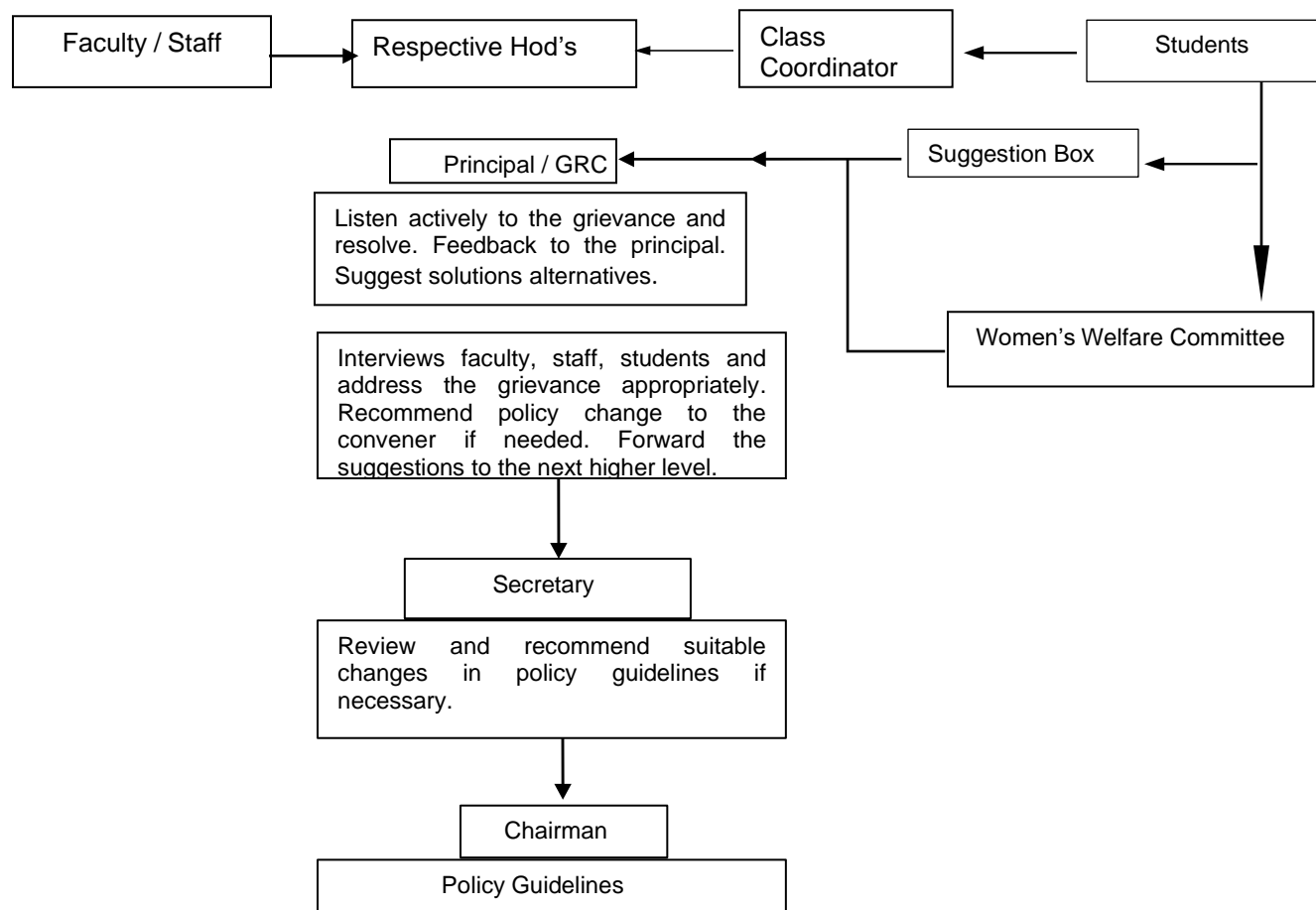
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The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

- 1. Implementation of guidelines of statutory/regulatory bodies*
- 2. Organization wide awareness and undertakings on policies with zero tolerance*
- 3. Mechanisms for submission of online/offline students' grievances*
- 4. Timely redressal of the grievances through appropriate committees*

Grievance Redressal Mechanism for student's staff & faculty



Students' Grievance Cell (GRC)

The Student's Grievance Cell desires to promote and maintain a conducive and unprejudiced educational environment. The objectives of Students Grievance Cell include the following:

- i. To support, those students who have been deprived of the services offered by the College, for which he/she is entitled.
- ii. To make officials of the College responsive, accountable and courteous in dealing with the students.
- iii. To ensure effective solution to the student's grievances with an impartial and fair approach.

The GRC enables a student to express feelings by initiating and pursuing the grievance procedure in accordance with the rules and regulations of the College. 'Student's Grievance Cell' enquires and analyses the nature and pattern of the grievances in a strictly confidential manner. Emphasis on procedural fairness has been given with a view to "the right to be heard and right to be treated without bias".

During the latest academic year, no such major grievances were received. Grievances otherwise received were forwarded to the principal for immediate redressal. In all such cases prompt actions were taken and the matters were sorted out. In all cases the aggrieved student was informed of the measures taken and checks in the system were introduced to ensure there was no repetition of the same.

Functions:

1. Redressal of Students' Grievances to solve their academic and administrative problems.
2. To co-ordinate between students and Departments / Sections to redress the grievances.
3. To guide ways and means to the students to redress their problems.

Students' Grievance Procedure

The grievance procedure is a machinery to sort out the issues between student and college. It is a means by which a student who believe that, he / she has been treated unfairly with respect to his / her academic / administrative affairs or is convinced to be discriminated is redressed. It is a device to address a problem. It enables to express feelings by initiating and pursuing the grievance procedure in accordance with the rules and regulations of the college. It involves a process of investigation in which 'Student's Grievance Cell' enquires and analyses the nature and pattern of the grievances in a strictly confidential manner. Matters are disclosed to only those, who have a legitimate role in resolving the matter. Emphasis on procedural fairness has been given with a view to "the right to be heard and right to be treated without bias".

The students are ought to lodge their grievances in the prescribed form available with the GRC online or offline. The form, duly filled, is required to be submitted in the drop box placed outside the Principal's office. The secretary in turn intimates the matter to the committee for necessary action. Final report based on grievance received and resolved will be submitted to the Principal and further course of action will be decided and the same shall be intimated to the students.

Composition of Grievance Redressal Cell

Sl. No	Name of the Committee members	Associated with	Mobile No	E-mail id	Designation	Gender
1	Dr. Mohammed Zahed Ahmed Ansari	GCE, Ramanagara	9141158461	zahedansari@gmail.com	Principal	Male
2	Dr. Faheem Ahmed Khan	GCE, Ramanagara	9986343109	faheemahmedkhan11@gmail.com	Member and Convener	Male
3	Dr. Ameer Ahmed	GAS, Bangalore	9590960406	ameer@gmail.com	Member	Male
4	Dr. Ganesha AV	GCE, Ramanagara	9341625588	ganeshaav@gmail.com	Member	Male
5	Dr. Dilshad Begum	GCE, Ramanagara	9886699738	di13339dan@gmail.com	Member	Female
6	Dr. Saifulla Khan	GCE, Ramanagara	8496006097	Saifullakhan19@gmail.com	Member	Female



Ghouisia College of Engineering, Ramanagaram
Student Grievance Redressal Cell (SGRC)

Departmental Students Grievance Redressal Committee (DSGRC)

Department	Chairman	Professor from the Department	Professors from other Departments
Civil Engg.	Dr. N. S. Kumar	Dr. Munawar Pasha	1. Dr. Saifulla Khan 2. Dr. Harish S. N
Mechanical Engg.	Dr. Mohsin Ali	Mr. Mahesh B S	1. Dr. Faheem Ahmed Khan 2. Dr. Saifulla Khan
Electrical & Electronics Engg.	Dr. Javid Akhtar	Mr. Amanulla	1. Dr. AV Ganesha 2. Dr. Mohammed Naveed
Electronics & Comm. Engg.	Dr. Faheem Ahmed Khan	Dr. Praba N	1. Dr. G.S. Munawar Pasha 2. Dr. Fakruddin
Computer Science & Engg.	Dr. T Venkatesh	Dr. Dilshad Begum	1. Dr. Khalid Nayaz Khan 2. Dr. Apsar Pasha

The college has established a Grievance Redressal Cell (GRC) and further with the recommendations of Visvesvaraya Technological University, Belagavi, Karnataka to which our college is affiliated, Departmental Students Grievance Redressal Cell (DSGRC) have been established. Each DSGRC consists of Chairman (Departmental HoD), senior professors of the department and other departments as members. There is provision for online registration as well as disposal of grievances of students / faculty / stakeholders etc.

Dr. Faheem Ahmed Khan
Member and Convener

Dr. Mohammed Zahed Ahmed Ansari
Principal